

# RCSI Quality Policy

## A culture of quality underpinning our vision for RCSI

Arising from our mission – *to educate, nurture and discover for the benefit of human health* – our corporate vision is that *RCSI will be recognised internationally as a leading centre for professional education, research and innovation in healthcare*. Our progress to-date in this regard, and our plans for the future, depend crucially on an all-pervasive culture of quality in which responsibility for the quality of the student experience, and for continuous quality enhancement, is shared by all staff. This document is a statement of the core principles underpinning this quality culture and of the governance framework for quality assurance and quality improvement within RCSI.

## Principles

RCSI is committed to ensuring that we deliver a quality educational experience to our students, that we support our staff to realise their full potential within the organisation and that we provide an excellent standard of service to our stakeholders

As one of Ireland's leaders in the area of transnational education provision, RCSI is committed to ensuring that students based on our overseas campuses receive a learning experience which is equivalent to that of students based at RCSI-Dublin.

The maintenance and enhancement of quality is the responsibility of every member of RCSI staff

RCSI is committed to robust, transparent processes and procedures for ongoing quality assurance and quality enhancement of academic programmes, Schools and Support Units both in Ireland and overseas

Institutional research, the gathering of quantitative and qualitative data to support evidence-based quality assurance and quality improvement processes, is central to RCSI operations. In this regard, particular value is placed upon the views of students, staff and external peers. The views of students and staff are sought through regular surveys. External views derive from the involvement of external examiners in all programmes and the inclusion of external members in all review panels.

RCSI is committed to working constructively with other Irish higher education institutions, and with statutory regulatory bodies in Ireland and overseas, to maintain and enhance the reputation of Ireland as an education provider

The RCSI quality policy supports, informs and responds to the College's institutional strategy, identifying as core values of RCSI the quality of the student experience, continuous quality enhancement in all of our activities and the quality of our contribution to our stakeholders and to the communities in which we work across the world

The RCSI quality policy is guided by the overarching Standards & Guidelines for Quality Assurance in the European Higher Education Area<sup>1</sup> and by the relevant national legislation in Ireland and in the other jurisdictions within which we operate

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<sup>1</sup> Standards & Guidelines for Quality Assurance in the European Higher Education Area, ENQA, 3<sup>rd</sup> edition, 2009

## **Framework**

The RCSI Quality Committee is responsible for the creation of policy and for the implementation of quality processes and quality assurance/quality improvement activities across academic and administrative areas of all RCSI campuses

The RCSI Quality Enhancement Office (QEO) is the executive function of the Quality Committee and of its sub-committees. The role of the QEO is to support the implementation of the RCSI quality policy by coordinating all relevant activities and by collecting the data needed to allow the Quality Committee to assure the quality of RCSI operations

## **QEO**

**1<sup>st</sup> August 2012**